A Parent's Guide to Parental Permissions in Famly

We're moving Parental Permissions into the Famly app, making it easier for you to manage your child's information in one place.

This guide explains what to expect and what you need to do during the move.

Step 1 – Download and log in to Famly

Once you've received your invitation, download The Old Station Nursery App (powered by Famly) and log in using the instructions we've sent you.

Step 2 – Complete your child's Parental Permissions

When you first log in, you'll be invited to complete your child's Parental Permissions.

Please take your time to read each question carefully before submitting your responses.

If you have more than one child at the nursery, you'll need to complete the Parental Permissions for each child separately.

Step 3 – Submit your answers

Once you've answered all the questions, submit your Parental Permissions through the app.

Please note that once you've submitted your answers, they can't be changed within Famly. If you need to make any changes at any point, simply speak to your Nursery Manager, who will update them for you.

Step 4 – Your Nursery Manager will review your information

After you've submitted your Parental Permissions, your Nursery Manager will carefully review your responses.

They'll compare your answers with the information we currently hold and contact you if anything needs to be discussed or clarified.

This helps us make sure every permission is accurate before it becomes active in Famly.

Step 5 – Confirmation

Once your Nursery Manager has completed the checks, they'll let you know that your child's Parental Permissions are now live in Famly.

Until you receive this confirmation, our nursery team will continue using the information held on our existing system to care for your child.

Once your Nursery Manager confirms that your child's Parental Permissions are live in Famly, we'll use Famly to manage them going forward.

Need more help?

For more information, please refer to our Parental Permissions FAQs.

If you have any questions, your Nursery Manager will be happy to help.

Many thanks,

The Old Station Nursery team

Link to FAQs: https://www.theoldstationnursery.co.uk/famly-faqs/